



## **Ohio Mutual Insurance Group Selects OBRIEN Insurance Solutions**

### *Ohio Mutual Insurance Group Selects OBRIEN Insurance Solutions as Strategic Document Strategy Partner*

ST. CHARLES, Ill. ([PRWEB](#)) September 15, 2021 -- OBRIEN Insurance Solutions (OBRIEN), a provider of business solutions to cost-effectively provide the printing and mailing of policyholder communications and digital customer communications, announced today that it has been selected by Ohio Mutual Insurance Group to print and mail policyholder documents and strengthen the company's business continuity plan by becoming a full disaster recovery center for all of the company's policyholder documents.

OBRIEN was selected for its ability to effectively handle the increasing volume of Ohio Mutual's critical policyholder communications and support the company's continued growth. In addition, OBRIEN's ability to implement a complete disaster recovery solution for Ohio Mutual was critical.

Brad McCormack, Vice President, Information Systems for Ohio Mutual, commented on the OBRIEN decision saying, "We appreciate OBRIEN's partnership on this effort and we truly believe this is a great solution for Ohio Mutual. A critical factor that differentiated OBRIEN was their flexibility and commitment to customer satisfaction. They clearly took an interest in what we are doing today and understood the importance in making the transition seamless for our policyholders and complementing our on-going internal processes."

OBRIEN's COO, Mike Mulcahy added "We are very pleased to earn the trust of Ohio Mutual. OBRIEN is very familiar with the critical nature of insurance communications, the promises our customers make are on the documents we are charged with delivering, and we take it very seriously. The OBRIEN and Ohio Mutual teams worked very well together through the implementation to assure a speedy and accurate launch."

#### About Ohio Mutual Insurance Group

Ohio Mutual Insurance Group, founded in 1901 and based in Bucyrus, OH, partners with nearly 400 independent agencies to distribute quality property and casualty insurance products throughout Connecticut, Indiana, Maine, New Hampshire, Ohio, Rhode Island, and Vermont. Ohio Mutual has maintained a rating of "A / Stable" from A.M. Best Co. for 29 consecutive years and has been named to the Ward's 50® eight times since 2009.

#### About OBRIEN Insurance Solutions

Founded in 1974, OBRIEN Insurance Solutions is a provider of business solutions specifically designed to modernize and refine an insurance company's printed and digital customer communications and improve organizational collaboration, communication, and customer experience. OBRIEN recently moved their corporate headquarters to a state-of-the-art production facility located in St. Charles, IL.

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